

INSIDE SIRIS®

NHCAA MONTHLY
SIRIS® UPDATE

May 2021

The information provided in *Inside SIRIS®* is purely for informational purposes and each company should analyze and verify their own data and facts before initiating an investigation or taking other action.

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SIRIS® TRAINING OPPORTUNITIES

Member Organization or Law Enforcement personnel who need SIRIS® training, assistance, or have questions regarding the [SIRIS® database](#), [Requests for Investigation Assistance](#) (RIAs), or other information-sharing activities should contact the NHCAA Anti-Fraud Initiatives team at fraud@nhcaa.org.

MONTHLY STATISTICS

Provider Cases Entered: 197

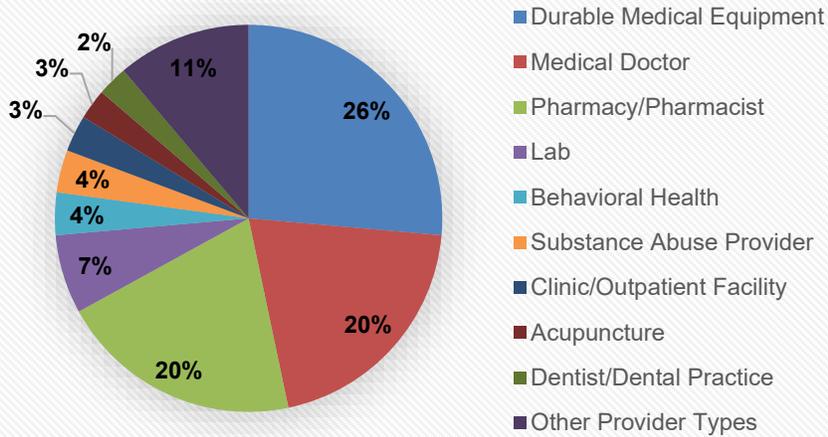
- 25 of the 197 provider cases were reported to Departments of Insurance through NAIC's Online Fraud Reporting System (OFRS) using SIRIS®.

Schemes Entered: 5

Requests for Investigation Assistance (RIAs) Entered: 4

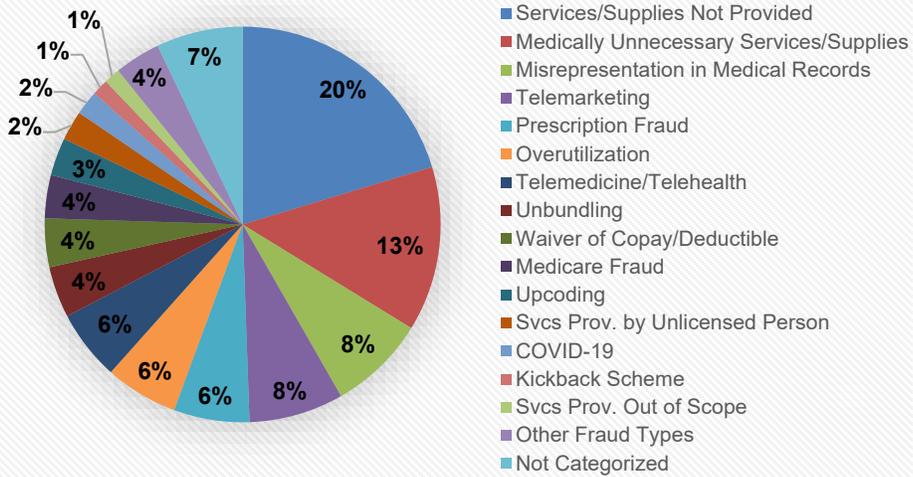
Type of Provider

May 2021



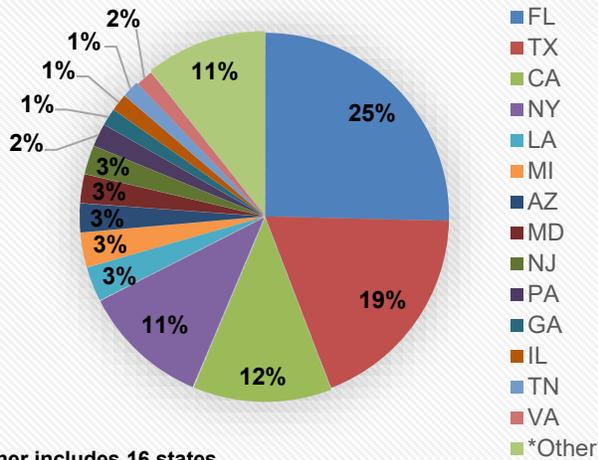
Type of Fraud

May 2021



Location of Activity

May 2021



*Other includes 16 states

NEW PROVIDER CASES

Acupuncture

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927870	Other	\$1,570,784
MN	9927855	Misrepresentations in Medical Record	\$972,146
NY	9927876	Other Services Provided Outside Scope of Authority	\$28,755
NY	9927955	Services/Supplies Not Provided Upcoding	\$1,329,436
NY	9927959	Services/Supplies Not Provided	\$4,000,000

Behavioral Health

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927897	Services/Supplies Not Provided	N/A
CA	9927946	Other Services/Supplies Not Provided Upcoding	\$7,636
FL	9927871	Misrepresentations in Medical Record Overutilization	\$374,000
FL	9927872	Misrepresentations in Medical Record Overutilization	\$1,887,834
FL	9927873	Medicaid Fraud Services/Supplies Not Provided	\$834,000
FL	9927933	Medicaid Fraud Overutilization Services Provided Outside Scope of Authority	\$704,000
TX	9927846	Services Provided by an Unlicensed Person or Entity Upcoding	\$503,640

Clinic/Outpatient Facility

State	Provider Case #	Fraud Type	\$ Exposure
AZ	9927821	Misrepresentations in Medical Record Waiver of Co-pay or Deductible	\$1,289,422
AZ	9927972	Unbundling	\$710,000
FL	9927932	Unbundling	\$1,170
NY	9927799	Services/Supplies Not Provided	N/A
TX	9927861	Overutilization Telemedicine/Telehealth	\$1,160,221
WY	9927787	Services/Supplies Not Provided Unbundling	\$3,680,262

Dentist/Dental Practice

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927858	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Overutilization Services/Supplies Not Provided Unbundling Upcoding	\$70,073
CA	9927883	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Overutilization Services/Supplies Not Provided Unbundling Upcoding	\$101,644

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927904	Other Overutilization Services/Supplies Not Provided	\$130,096
NJ	9927977	Misrepresentations in Medical Record Services/Supplies Not Provided Upcoding Waiver of Co-pay or Deductible	\$73,792
TN	9927851	Misrepresentations in Medical Record	\$32,262

Durable Medical Equipment

State	Provider Case #	Fraud Type	\$ Exposure
AZ	9927852	Medically Unnecessary Services/Supplies Waiver of Co-pay or Deductible	\$166,460
FL	9927803	Medicare Fraud Services/Supplies Not Provided	\$19,000
FL	9927806	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$20,000
FL	9927807	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$2,800
FL	9927808	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$1,000
FL	9927809	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$8,000
FL	9927810	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$11,000
FL	9927811	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$1,000
FL	9927845	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	\$452
FL	9927850	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemedicine/Telehealth	N/A
FL	9927853	Services/Supplies Not Provided	\$5,495
FL	9927859	Medically Unnecessary Services/Supplies Medicare Fraud Services/Supplies Not Provided	\$191,050
FL	9927860	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record	\$13,596
FL	9927877	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	\$357
FL	9927884	Medically Unnecessary Services/Supplies Telemarketing	\$12,957
FL	9927893	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	\$210
FL	9927894	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record	N/A
FL	9927895	Services/Supplies Not Provided	N/A
FL	9927896	Other Services/Supplies Not Provided	N/A
FL	9927898	Other Services/Supplies Not Provided	N/A
FL	9927900	Other Services/Supplies Not Provided	N/A
FL	9927910	Medically Unnecessary Services/Supplies Medicare Fraud Services/Supplies Not Provided	\$31,000

State	Provider Case #	Fraud Type	\$ Exposure
FL	9927919	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemarketing Waiver of Co-pay or Deductible	\$20,400
FL	9927922	Misrepresentations in Medical Record Services/Supplies Not Provided	\$62,848
FL	9927928	Medically Unnecessary Services/Supplies Telemarketing	\$11,300
FL	9927929	Medically Unnecessary Services/Supplies	\$22,510
FL	9927936	Medically Unnecessary Services/Supplies Telemarketing Waiver of Co-pay or Deductible	\$7,790
FL	9927952	Services/Supplies Not Provided	\$88,030
FL	9927961	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	\$612
FL	9927970	Medicare Fraud Services/Supplies Not Provided	\$6,000
FL	9927974	Medically Unnecessary Services/Supplies Telemarketing	\$58,550
GA	9927822	Services Provided by an Unlicensed Person or Entity	\$122,318
GA	9927909	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record	\$11,000
MA	9927975	Services/Supplies Not Provided Telemarketing	N/A
MD	9927818	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemarketing	\$34,244
MD	9927957	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	\$52
MO	9927938	Telemarketing	N/A
NV	9927812	Medically Unnecessary Services/Supplies Other	\$496
NY	9927813	Misrepresentations in Medical Record Other Services/Supplies Not Provided Telemarketing Waiver of Co-pay or Deductible	\$662,716
NY	9927865	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Services/Supplies Not Provided Telemedicine/Telehealth	\$29,750
OK	9927829	Medically Unnecessary Services/Supplies Services/Supplies Not Provided	\$327,394
PA	9927867	Medically Unnecessary Services/Supplies Telemarketing	\$8,204
PA	9927875	Medically Unnecessary Services/Supplies Medicare Fraud Services/Supplies Not Provided Telemarketing	N/A
PA	9927968	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record	\$76,360
TX	9927839	Medically Unnecessary Services/Supplies Overutilization	\$1,183,732
TX	9927842	Medically Unnecessary Services/Supplies	\$20,720
TX	9927864	Medically Unnecessary Services/Supplies Overutilization Telemarketing	\$7,985
TX	9927918	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemarketing	\$27,400

State	Provider Case #	Fraud Type	\$ Exposure
TX	9927942	Telemarketing	N/A
TX	9927964	Services/Supplies Not Provided	N/A
VA	9927805	Medically Unnecessary Services/Supplies	\$6,590
WV	9927826	Medicare Fraud Other Overutilization Patient-Brokering Telemarketing Telemedicine/Telehealth	\$11,125

Lab

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927857	COVID-19 Services/Supplies Not Provided	\$19,162
CA	9927881	COVID-19 Services Provided by an Unlicensed Person or Entity Services/Supplies Not Provided	\$1,262
CA	9927917	COVID-19 Services Provided by an Unlicensed Person or Entity	N/A
LA	9927921	Misrepresentations in Medical Record	\$92,138
LA	9927969	COVID-19 Services/Supplies Not Provided	\$204,520
MD	9927924	Experimental and Investigational / Non-FDA Approved	\$13,903
NJ	9927911	Misrepresentations in Medical Record Services/Supplies Not Provided	\$1,366,167
NV	9927792	Services/Supplies Not Provided	N/A
SC	9927906	Kickback Scheme Medically Unnecessary Services/Supplies Nonexistent Provider Patient-Brokering Services/Supplies Not Provided Telemarketing	\$272,179
TN	9927891	Kickback Scheme Medicaid Fraud Medicare Fraud Misrepresentations in Medical Record	\$553,202
TX	9927832	Kickback Scheme Misrepresentations in Medical Record	\$23,465
VA	9927794	COVID-19	\$1,201,286
WA	9927962	Other Unbundling	\$58,000

Medical Doctor

State	Provider Case #	Fraud Type	\$ Exposure
AZ	9927930	Misrepresentations in Medical Record Unbundling	\$1,188,770
FL	9927819	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemarketing Waiver of Co-pay or Deductible	\$560,306
FL	9927840	Unbundling	\$7,494
FL	9927868	Overutilization	\$76,433
FL	9927879	Services/Supplies Not Provided	N/A
FL	9927920	Medically Unnecessary Services/Supplies Services Provided by an Unlicensed Person or Entity Services Provided Outside Scope of Authority Services/Supplies Not Provided Telemedicine/Telehealth	\$32,879
FL	9927943	Overutilization	\$183,166

State	Provider Case #	Fraud Type	\$ Exposure
FL	9927949	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemedicine/Telehealth	\$55,892
FL	9927966	Telemarketing Telemedicine/Telehealth	\$563,539
FL	9927980	Services/Supplies Not Provided	\$5,000,000
GA	9927816	Provider Misrepresenting Self as Patient Telemarketing Waiver of Co-pay or Deductible	\$168,919
IA	9927800	Overutilization	\$57,110
IL	9927892	Misrepresentations in Medical Record Services/Supplies Not Provided	\$60,718
IL	9927951	Telemedicine/Telehealth	\$208,791
LA	9927796	Medically Unnecessary Services/Supplies Overutilization	\$57,486
MI	9927874	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$2,027,092
MI	9927908	Misrepresentations in Medical Record Overutilization	\$698,505
MN	9927950	Telemedicine/Telehealth	\$22,614
NJ	9927958	Other	\$6,113,944
NY	9927784	Misrepresentations in Medical Record	\$35,000
NY	9927801	Services Provided Outside Scope of Authority Services/Supplies Not Provided	\$41,000
NY	9927817	Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling Upcoding	\$250,000
NY	9927827	Unbundling Upcoding	\$483,001
NY	9927889	Telemedicine/Telehealth	\$250,845
NY	9927903	Misrepresentations in Medical Record Other Services/Supplies Not Provided Upcoding Waiver of Co-pay or Deductible	\$8,836,943
NY	9927944	Telemedicine/Telehealth	N/A
NY	9927954	Other	\$267,000
OH	9927823	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$193,000
OH	9927978	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$136,032
OR	9927899	Overutilization Prescription Fraud	\$23,020
TX	9927795	Other Unbundling	\$111,000
TX	9927802	Medically Unnecessary Services/Supplies Services/Supplies Not Provided Telemedicine/Telehealth	\$28,410
TX	9927838	Services/Supplies Not Provided Upcoding	N/A
TX	9927841	Experimental and Investigational / Non-FDA Approved	\$5,721
TX	9927927	Medically Unnecessary Services/Supplies Overutilization Prescription Fraud Telemedicine/Telehealth	\$106,649
TX	9927931	Medically Unnecessary Services/Supplies Overutilization Telemedicine/Telehealth	\$156,830

State	Provider Case #	Fraud Type	\$ Exposure
TX	9927939	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$922,000
TX	9927941	Other Services Provided by an Unlicensed Person or Entity	\$346,305
TX	9927979	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$139,432
WA	9927965	Telemarketing Telemedicine/Telehealth	\$213,436

Pharmacy/Pharmacist

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927785	Prescription Fraud	\$1,610,797
CA	9927843	Prescription Fraud	N/A
CA	9927844	Prescription Fraud	N/A
CA	9927848	Prescription Fraud	\$12,007,784
CA	9927935	Other Services/Supplies Not Provided Waiver of Co-pay or Deductible	\$89,689
CA	9927971	Enrollment Fraud Medically Unnecessary Services/Supplies Medicare Fraud Other Provider Misrepresenting Self as Patient Services/Supplies Not Provided Waiver of Co-pay or Deductible	\$202,577
CA	9927976	Medically Unnecessary Services/Supplies Other	\$113,495
FL	9927815	Prescription Fraud	N/A
FL	9927836	Prescription Fraud Services/Supplies Not Provided Telemarketing Telemedicine/Telehealth	\$243,279
FL	9927837	COVID-19 Medicaid Fraud Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Overutilization Prescription Fraud	\$90,480
FL	9927947	Other Prescription Fraud	N/A
IL	9927828	Other Services/Supplies Not Provided	N/A
LA	9927854	Services/Supplies Not Provided	N/A
LA	9927856	Prescription Fraud	\$10,154
LA	9927866	Medically Unnecessary Services/Supplies Overutilization	\$463,965
MI	9927804	Other	N/A
MI	9927833	Prescription Fraud Telemarketing	\$109,681
MI	9927890	Medically Unnecessary Services/Supplies Medicare Fraud	\$9,650
MI	9927973	Prescription Fraud Telemarketing Telemedicine/Telehealth	\$150,044
MO	9927901	Prescription Fraud	\$682,751
NJ	9927814	Prescription Fraud	N/A
NY	9927834	Other Services/Supplies Not Provided	N/A
NY	9927847	Prescription Fraud	\$148,644

State	Provider Case #	Fraud Type	\$ Exposure
NY	9927916	Other Services/Supplies Not Provided	N/A
NY	9927945	Other	N/A
NY	9927956	Medicare Fraud Prescription Fraud	\$755,650
NY	9927960	Medically Unnecessary Services/Supplies Medicare Fraud Other Services/Supplies Not Provided	\$11,282
SC	9927863	Prescription Fraud Services/Supplies Not Provided	\$133,255
TN	9927923	Services/Supplies Not Provided	\$2,135,982
TX	9927797	Services/Supplies Not Provided	\$962,341
TX	9927798	Services/Supplies Not Provided	\$392,012
TX	9927835	Services/Supplies Not Provided Telemarketing Telemedicine/Telehealth	\$542,796
TX	9927849	Prescription Fraud	\$31,062
TX	9927886	Other	N/A
TX	9927887	Other	N/A
TX	9927888	Other	N/A
TX	9927914	Other Services/Supplies Not Provided	N/A
TX	9927915	Medically Unnecessary Services/Supplies Prescription Fraud	\$139,591
TX	9927926	Medically Unnecessary Services/Supplies Prescription Fraud Services/Supplies Not Provided Telemedicine/Telehealth	\$26,027
TX	9927953	Prescription Fraud	\$138,524

Substance Abuse Provider

State	Provider Case #	Fraud Type	\$ Exposure
CA	9927788	Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling Waiver of Co-pay or Deductible	N/A
CA	9927789	Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling Waiver of Co-pay or Deductible	N/A
CA	9927790	Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling Waiver of Co-pay or Deductible	N/A
CA	9927791	Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling Waiver of Co-pay or Deductible	N/A
CA	9927793	Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Services Provided by an Unlicensed Person or Entity Waiver of Co-pay or Deductible	N/A
FL	9927878	Medically Unnecessary Services/Supplies Services Provided by an Unlicensed Person or Entity Services/Supplies Not Provided	\$6,201,010
FL	9927905	Waiver of Co-pay or Deductible	\$4,872,000

Other Provider Types

Provider Type	ST	Provider Case #	Fraud Classification	\$ Exposure
Ambulance	TX	9927862	Services/Supplies Not Provided	\$10,795
Ambulance	UT	9927869	Unbundling Upcoding	\$6,840,964
Chiropractor	AZ	9927831	Kickback Scheme Medically Unnecessary Services/Supplies Overutilization Svc's Provided by an Unlicensed Person/Entity Services Provided Outside Scope of Authority Services/Supplies Not Provided	\$1,100,000
Emergency Medicine	TX	9927967	COVID-19 Misrepresentations in Medical Record Services/Supplies Not Provided Unbundling	N/A
Home Health	CA	9927913	COVID-19 Services/Supplies Not Provided	\$297,254
Home Health	MD	9927820	Services/Supplies Not Provided Upcoding	\$59,621
Home Health	VA	9927902	Misrepresentations in Medical Record Services/Supplies Not Provided	\$398,000
Mobile Diagnostic	CA	9927948	Services/Supplies Not Provided	\$276,344
Mobile Diagnostic	TX	9927907	Overutilization	\$448,426
Mobile Diagnostic	TX	9927912	Overutilization	\$62,225
Nurse Practitioner	MD	9927882	Medically Unnecessary Services/Supplies Telemedicine/Telehealth	N/A
Nurse Practitioner	TX	9927925	Medically Unnecessary Services/Supplies Other Overutilization Self-Referral Svc's Provided by an Unlicensed Person/Entity Services/Supplies Not Provided	\$306,464
Nurse Practitioner	TX	9927934	Telemedicine/Telehealth	\$248,780
Ophthalmology/ Ophthalmologist	TX	9927824	Overutilization	\$110,195
Other Practitioners	AL	9927880	Services/Supplies Not Provided	\$36,000
Other Practitioners	CO	9927937	Unbundling	\$410,000
Other Practitioners	NM	9927825	Services/Supplies Not Provided Waiver of Co-pay or Deductible	N/A
Other Practitioners	TX	9927786	Misrepresentations in Medical Record Other Services/Supplies Not Provided Unbundling	\$3,600,000,000
Pain Management	CA	9927940	Kickback Scheme Medically Unnecessary Services/Supplies Misrepresentations in Medical Record Overutilization Patient-Brokering Prescription Fraud Services Provided Outside Scope of Authority	\$3,000,000
Pain Management	NJ	9927963	Services/Supplies Not Provided Upcoding	\$2,251,819
Physical Therapy/ Physical Therapist	NY	9927830	Self-Referral Upcoding	\$151
Physical Therapy/ Physical Therapist	NY	9927885	Overutilization	\$41,620

NEW SCHEMES

Location	Scheme #	Type of Scheme	Provider Type
FL	543	Telemarketing	Durable Medical Equipment
MI	544	COVID-19 Telemedicine/Telehealth	Medical Doctor
FL	545	Telemarketing	Durable Medical Equipment
NC	546	Medically Unnecessary Services/Supplies Medicare Fraud Telemarketing	Durable Medical Equipment
Midwest	547	Experimental and Investigational / Non-FDA Approved Medicare Fraud	Clinic/Outpatient Facility

NEW LAW ENFORCEMENT RIAs

Request for Investigation Assistance (RIA)

The RIA process provides LELs with the ability to reach scores of private health insurers in one simple step for assistance in health care fraud investigations. The identification of additional fraud victims and dollars lost, due to fraud, are important elements in the investigation process. Please [click here](#) to view the procedures to submit an RIA.

During the month of May, **4 RIAs** were submitted by law enforcement, and notifications were sent to authorized SIRIS® users*.

State	RIA #	Provider Type
National	1307	Pharmacy/Pharmacist
CA	1309	Surgery-General
CA	1313	Substance Abuse Provider
NY	1311	Surgery-General

SIRIS® users authorized to access RIAs is restricted to Membership Forum Representatives and/or their delegates whose organization has signed an Information-Sharing Agreement with NHCAA.

SIRIS® TIPS

- **reCAPTCHA Error:** Some users have experienced an issue with reCAPTCHA upon logging in to SIRIS – see image below. This is a known bug and will be included in an upcoming bug fix release by LexisNexis. In the meantime, the following workarounds usually resolve the problem:
 1. Close your browser window, reopen, and log back in to SIRIS.
 2. Clear the cache on your browser, close your browser, reopen, and log in.
 3. Try an alternate web browser.
 4. If you continue to have issues signing in to SIRIS, please email fraud@nhcaa.org for further troubleshooting assistance.



- **New URL for SIRIS®:** In conjunction with a SIRIS® security update, the SIRIS® URL has been changed. The old link is no longer active. Please update your bookmarks and sign on to SIRIS at <https://sirix.lexisnexisrisk.com/> or <https://nhcaa.lexisnexisrisk.com/> to log into SIRIS®.
 - If you find you are unable to access the new SIRIS® site, one tip is to disconnect from your company's VPN to access SIRIS®.
 - Alternatively, you may need request that your IT department approves the following IP addresses (Boca: 209.243.49.209 and Alpharetta: 69.84.186.134) along with the new URLs to ensure your company's firewall is not blocking access to the SIRIS® database.
- **Suspended?** Users' access to SIRIS® will automatically suspend if a user enters an incorrect password more than 3 times, or if a user has not signed in to SIRIS® in more than 90 days. Suspended users who want their SIRIS® ID reactivated should submit their request to NHCAA at fraud@nhcaa.org.

SIRIS® ADMIN CORNER

- **How many SIRIS® Administrators can my company have?** Member Organizations and Law Enforcement Liaisons agencies with access to SIRIS are allowed up to two SIRIS administrators. SIRIS® administrators are able to create new users, reset passwords, and remove access to SIRIS®. Membership Forum Representatives who would like to add an administrator to their account or assign a backup administrator need to contact [Cynthia Lucas](#) or [Brian Viggiano](#).
- **Why am I unable to reset some User IDs?** As a security precaution, SIRIS suspends users who have had too many failed login attempts (more than 4 times) or when a user has not accessed SIRIS® in more than 90 days. When suspension occurs, the user is notified on screen that their ID has been suspended. SIRIS® Admins cannot reset suspended SIRIS® IDs and should send an email to fraud@nhcaa.org to request an ID to be reactivated.