

# 2021 ANNUAL TRAINING CONFERENCE



## System Requirements for Attending a Pathable-Powered Event

### Desktop:

- **Desktop or laptop computer** (note: most computers purchased within the past few years will exceed the minimum requirements stated below.)
- **Operating System:**
  1. Mac: Mac OSX 10.7 or later
  2. Windows: Windows 10, 8, 8.1, 7, Vista (SP1 or later), XP (SP3 or later)
  3. Ubuntu: 12.04 or later
  4. Linux: Red Hat Enterprise Linux 6.4 or higher
- **Processor / RAM:**
  1. Single Core 1Ghz or higher (Dual core 2Ghz or higher, 4G RAM recommended)

### Web Browser:

1. Windows: Chrome 72+, Edge 84+, Firefox 27+, IE 11
  2. Mac: Chrome 30+, Safari 7+, Edge 84+, or Firefox 27+
  3. Linux: Chrome 30+, Firefox 27+
- **Internet Connection:**
    1. 1.5 Mbps "up" minimum (3+ Mbps "up" recommended). Note: wireless speeds are lower than your ISP's advertised speeds. You can use [speedtest.net](https://www.speedtest.net) to test your speeds on your computer.
  - **Hardware (recommended but not required)**
    1. Webcam
    2. The microphone and speakers that come built-in to most computers are adequate, but a headset with a mic or a stand-alone microphone will create a richer, cleaner sound.

### Mobile Web:

- Smartphone with web browser (Chrome, Edge, Firefox, or Safari recommended).

**Warning! Zoom does not support meetings via web browser. To attend a Zoom meeting on a smartphone we highly recommend the Zoom mobile app instead. App is available for Apple and Android devices.**

### Native App:

- Apple or Android smartphone
- iOS version 8 or higher
- Android version 5.0.x (Lollipop) or higher

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### Files are not uploading, or Dashboard is not loading

If you have difficulty loading the app Dashboard, or uploading files, please check the following:

- Load the app in Google Chrome (preferred) or Mozilla Firefox as your browser.
- Ensure that any ad-blocking software/ extensions are turned **off**.
- Ensure that any files you are uploading are under 20MB.

If you've verified the above, contact your IT department, and request that the following domains be whitelisted (request a firewall exception):

```
'*.alicdn.com [alicdn.com]',  
'*.amazonaws.com [amazonaws.com]',  
'*.cloudfront.net [cloudfront.net]',  
'*.facebook.com',  
'*.filepicker.io [filepicker.io]',  
'*.filestackapi.com [filestackapi.com]',  
'*.filestackcontent.com [filestackcontent.com]',  
'*.freshworks.com [freshworks.com]',  
'*.google-analytics.com [google-analytics.com]',  
  
'*.googletagmanager.com  
[googletagmanager.com]',  
'*.googleapis.com [googleapis.com]',  
'*.gstatic.com [gstatic.com]',  
'*.instagram.com',  
'*.pathable.co [pathable.co]',  
'*.pathable.com [pathable.com]',  
'*.twitter.com',  
'*.vimeocdn.com [vimeocdn.com]',
```