



Tuesday, November 18

10:00 am – 5:30 pm

Registration and Information Desk Open

Invite Only Meetings

12:00 – 1:30 pm

Membership Forum Business Meeting

2:00 – 4:30 pm

Information Sharing & Case Discussion

2:00 – 4:30 pm

Data Analytics Roundtable

4:30 pm – 5:00 pm

Anti-Fraud Expo Hall Preview

5:00 pm – 6:30 pm

Welcome Reception in the Anti-Fraud Expo Hall

Wednesday, November 19

8:00 am – 5:00 pm

Registration and Information Desk Open

8:45 am – 9:45 am

Opening Remarks & Keynote Speaker

9:45 am – 10:30 am

Coffee Break in the Anti-Fraud Expo Hall

10:30 am – 11:30 am

Concurrent Sessions

Pharmaceutical Fraud Update

- Michael Cohen, DHSc, JD, PA-C, Operations Officer, Office of Investigations, U.S. Department of Health and Human Services, Office of Inspector General

The Great Gift: How to Defend your Enterprise against Fraud, Waste and Abuse

- Michael Lilly, Senior Data Analyst, Blue Cross and Blue Shield of North Carolina
- Kathy Roberts, Senior Data Scientist, Blue Cross and Blue Shield of North Carolina

Anti-Fraud Efforts Meet Real-World Challenges with ACA Enrollments

- Dawn Thurman, AHFI, Senior Investigator, Special Investigation Unit, Blue Cross Blue Shield North Carolina
- Chris Heimburger, Senior Business Intelligence Analyst, Blue Cross Blue Shield North Carolina

I Ain't Afraid of No Ghosts: DME Phantom Supplier Investigation Skill Building



- Wayne Fisher, MBA, AHFI, CFE, Investigator Lead, Special Investigations Unit, Elevance Health (formerly Anthem, Inc.)
- Shannon Zabo, MPA, AHFI, CPC, Investigator Lead, Special Investigations Unit, Elevance Health, Inc. (formerly Anthem, Inc.)

The Morrow Institute: Cosmetic Surgery Scheme Goes International

- Amy Pfeifer, Special Agent (SA), U.S. Department of Justice, Federal Bureau of Investigation
- Robin McIlroy, MBA, Senior Investigator, SIU West, Anthem Blue Cross
- Christine A. Ensko-Spadea, AHFI, HCAFA, Senior Manager, Fraud Investigation and Prevention Unit, Blue Cross Blue Shield of MA

Home Health Schemes: Why You Should Take It Personally

Presented by Cotiviti, an NHCAA Platinum Supporting Member

Uncovering Waste and Abuse within Hospital Billing: Itemized Bill Review

Presented by Claritev, an NHCAA Platinum Supporting Member

- Marla D. Ludacka, Vice President, Payment & Revenue Integrity, Claritev
- Brianne Santoli, Assistant Vice President, Payment & Revenue Integrity, Claritev

11:30 am – 1:00 pm

Lunch in the Expo Hall

1:00 pm – 2:00 pm

Concurrent Sessions

Gap in Communication: How Medicare Supplemental Insurers (MEDIGAP) are Funding Fraud

- Patrick Neubert, CDR, U.S. Public Health Service, Director of Special Projects and Initiatives, U.S. Department of Health and Human Services, Office of Inspector General
- Isaac Bledsoe, Director of Special Projects and Initiatives, U.S. Department of Health and Human Services, Office of Inspector General
- Janna Hart, Founding Partner and Chief Product Officer, Previsant Insights

Pharmacy Case Study: Compound Fraud Scheme Migrates to Wound Management

- Jared Mendoza Duenas, RN, PHN, AHFI, CPhT, Director, Special Investigations Unit, Prime Therapeutics
- Casey Jenness, PharmD, MBA, Director, FWA Clinical Support Services, Prime Therapeutics



Payment Integrity: Drive with Medical and Payment Policies

- Novelette Wallace, MPH, PMP, CSSBB, Head of Payment Integrity, Johns Hopkins Health Plans
- John Waugh, CFE, Director of SIU, John Hopkins Health Plans

Beyond Face Value: Navigating the Fraud Frontier in DME and Pharmacy Billing

- Kerry Spencer, HCAFA, Fraud and Waste Senior Investigator, Humana
- Whitney Organ, Investigator, Humana

Scholar-Shipped: Patient Brokering and Fraudulent Applications

- Brian Robinson, AHFI, CFE, Senior Investigator, Provider Fraud Unit, Point32Health
- Kevin Richard, CIFI, Senior Investigator, Provider Fraud Unit, Massachusetts Insurance Fraud Bureau

Unmasking Phantom Providers: Leveraging Link Analysis, Analytics and External Data

Presented by Healthcare Fraud Shield, an NHCAA Platinum Supporting Member

- Kristin Griego, CFE, AHFI, CPC, Director, Molina Healthcare, Inc.
- Karen Weintraub, AHFI, CPC-P, CPMA, CDC, Executive Vice President, Healthcare Fraud Shield

2:00 pm – 2:15 pm *Transition break between sessions*

2:15 pm – 3:15 pm **Concurrent Sessions**

Small to Mighty: Part Deux – Diving into Enforcement Culture

- Rocco Cordato IV, AHFI, Sr. Director SIU & Payment Integrity, MVP Health Care
- Cambria Day, MBA, AHFI, CPC, Program Integrity Unit Manager, Health Plan of San Joaquin

Fraud & Order: SIU - From Hashtags to Handcuffs

- Donna Jallits, AHFI, CPMA, Business Analytics Senior Advisor, Evernorth, a subsidiary of The Cigna Group
- Shawn Lipsey, Business Analytics Advisor, Evernorth, a subsidiary of The Cigna Group

Back to the Future: Care Management Schemes

- Jennifer Trussell, Fraud Prevention Consultant, SMP Resource Center



- Dan Wullschleger, Senior Program Analyst, U.S. Department of Health and Human Services, Office of Inspector General

Dental SIU Investigative Techniques and Strategies

- Krista Thrasher, Senior Investigator, Humana
- Scott Zimmerebner, DDS, Fraud and Waste Lead, Dental Consultant, Humana

Anatomy of Deception: Body Brokers and Sober Living Homes

- Nicole Nicholson, ADA, Assistant Head of Court-Senior Deputy District Attorney, Orange County District Attorney's Office
- Vincent Marinaccio, AHC, Assistant Head of Court-Senior Deputy District Attorney, Orange County District Attorney's Office

Inside the Collaborative Efforts in the Federal Health Programs

Presented by Deloitte, an NHCAA Platinum Supporting Member

Uncovering Nonobvious Relationships to Enhance Program Integrity

Presented by LexisNexis, an NHCAA Platinum Supporting Member

- Deepika Sud, Manager, Market Planning, LexisNexis Risk Solutions
- Thomas Figurski, CFE, CPC, Senior Fraud Analyst, LexisNexis Risk Solutions

3:15 pm – 3:30 pm

Transition break between sessions

3:30 pm – 4:30 pm

Concurrent Sessions

All the Way to the Top: Complex Fraud Scheme Leads to Conviction of Insurance Commissioner

- Amanda Wallace, Investigator Senior, Special Investigator Unit, Anthem
- John Stofer, SSA, U.S. Department of Justice, Federal Bureau of Investigation
- James M. Williams, Jr., SA, U.S. Department of Justice, Federal Bureau of Investigation (Retired)

Unmasking 340b: Fraud, Abuse, and Risks from Pharma and Health Plan Perspectives

- Caroline Jacques, PhD, RPh, CFE, Director, Anti-Counterfeiting/Global Product Security, Gilead Sciences, Inc.
- Harpreet Dhanota, Director, Anti-Counterfeiting/Global Product Security, Gilead Sciences, Inc.



Operation Nightingale

- Tom Clark, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation - Miami Division
- Mary Wielenga-Cline, DBA, MAcc, MSJA, CFE, CPC-A, CPB, Forensic Accountant, U.S. Department of Justice, Federal Bureau of Investigation - Miami Division
- Eddie Calienes, Special Agent, Department of Health and Human Services, Office of Inspector General - Miami Regional Office

Fraudulent ePAs Reap Millions for Unscrupulous Pharmacy Owners

- Dana Mertz, AHFI, CPhT, Manager Payment Integrity, Corporate and Financial Investigations Department, Independence Blue Cross
- Cindy McCutcheon, Senior Financial Investigator, Independence Blue Cross

SIU Benchmarking: Leveraging the NHCAA Management Survey

How Provider Intelligence Transforms SIU Performance

Presented by 4LData, an NHCAA Platinum Supporting Member

- Rick Munson, Senior Fraud Prevention Advisor, 4L Data Intelligence, Former Program Integrity Chief Compliance Officer & Sr. Vice President, Investigations, UnitedHealthcare
- Deb Hamer, Vice President, Product Management, 4L Data Intelligence
- Greg Lyon, Senior Fraud Prevention Advisor, 4L Data Intelligence; Former United Healthcare Director of Fraud Prevention (moderator)

AI That Works Because You Do: Expertise at the Core of Smarter Payment Integrity

Presented by Shift Technology, an NHCAA Platinum Supporting Member

- Jesse Montgomery, Head of Customer Success & Value Engineering, Shift Technology
- Mark Starinsky, Senior Product Manager, Shift Technology

4:30 pm – 6:30 pm

Reception in the Anti-Fraud Expo Hall



Thursday, November 20

8:00 am – 4:30 pm **Information Desk Open**

8:30 am – 9:45 am **General Session**

One Mission, Collective Strength: Collaboration to Combat Health Care Fraud

9:45 am – 10:00 am **Coffee break in hallway**

10:00 am – 11:15 am **General Session**

A Battle Between Good and Evil: Gen AI in FWA

- Timothy Dineen, CFE, MPA, Sr. Director, Special Investigations, Horizon Blue Cross Blue Shield of New Jersey
- Kurt Spear, Vice President, Financial Investigations and Provider Review, Highmark
- Jessie Roy, AHFI, CPC, CEMC, CFE, SIU Director, Mass General Brigham Health Plan
- Matthew Berls, MA, AHFI, Vice President, UnitedHealthcare Investigations
- Michael Cohen, DHSc, JD, PA-C, Operations Officer, U.S. Department of Health and Human Services, Office of Inspector General, Office of Investigations

11:15 am – 11:30 am *Transition break between sessions*

11:30 am – 12:30 pm **Concurrent Sessions**

Harnessing Generative AI and Advanced Data Analytics to Enhance Fraud Detection

- Pavithra Narayanan, Senior Data Scientist, Aetna/CVS Health
- Angelica Branon, Decision Scientist, Aetna/CVS Health
- Ashleigh Ward-Stoner, Senior Manager of Data Science, Aetna/CVS Health
- Ekta Patil, Data Scientist, Aetna/CVS Health

You're So Vain: The treatment and Abuse of Swollen, Twisted Leg Veins

- Rae McIntee, DDS, MD, MBA, FACS, CPE, Medical Director, Clinical Solutions, Louisiana Blue
- Subashis Paul, MD, MBA, Medical Director Clinical Solutions, Louisiana Blue

DME - Old Dog New Tricks

- Albert Tenuta, CPA, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation



- Anna Ferreira-Pandolfi, JD, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General

A 360 Degree Look at the Diversion of HIV Drugs

- Christopher Marsh, Assistant Special Agent in Charge, U.S. Department of Health and Human Services, Office of Inspector General
- Derek Stevens, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General
- Naomi Gruchacz, Special Agent in Charge, U.S. Department of Health and Human Services, Office of Inspector General
- Zach Toner, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General, New York Regional Office

Scaling the Deception: Investigating a Dentist's Fraudulent Activities

- Toni L. Slocum, AHFI, CPC, CPC-P, Manager, Special Investigator Unit, Moda Health
- Jonnie Massey, CPC, CPC-P, CPC-I, CPMA, AHFI, Director, Special Investigations Unit, Blue Shield of California

The Fraud Hunter's toolkit: Finding the cases others miss

Presented by EXL Health, an NHCAA Platinum Supporting Member

- Joel Bartow, CFE, CPP, MA, Vice President and Service Delivery Leader of Fraud Detection and Investigation, EXL Health
- Cindi Ruiz AHFI, CFE, CPhT, MBA, Senior Assistant Vice President of Fraud Services Operations, EXL Health

Exposing Hidden Schemes: How AI Transformed Oversight and Recoveries in Physical Therapy

Presented by Codoxo, an NHCAA Platinum Supporting Member

- Shiela Caulfield, MBA, CHC, Director, Corporate Recoveries, Independent Health Association
- Derik Ciccarelli, Director, Fraud Scope Operations, Codoxo

12:30 pm – 1:45 pm **Lunch in Expo Hall**

1:45 pm – 2:30 pm **Awards Ceremony**

2:30 pm – 2:45 pm *Transition break between sessions*



2:45 pm – 3:45 pm

Concurrent Sessions

Prescription Fraud Scheme: It's A Family Affair in New Jersey

- Jamie McMahon, JD, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Paul McGrory, Senior Special Agent, U.S. Department of Health and Human Services, Office of Inspector General
- Cindy McCutcheon, Senior Financial Investigator, Independence Blue Cross

Patient Marketers: Can you hear me now?

- Janet Ambrisco, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Holly Richard, Intelligence Analyst, U.S. Department of Justice, Federal Bureau of Investigation
- Ryan Driscoll, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General

Partnered Paths: A Dental Scheme Uncovered

- Trish Shifflett, RDH, AHFI, Clinical Fraud Analyst, Delta Dental of Virginia
- Carmen Hardin, RDH, Clinical Fraud Analyst at Delta Dental of Virginia

SIRIS Investigation of the Year

- Speakers will be announced during the conference

Innovation in Prior Authorization: Introducing the WISeR Model

- Amy Turner, Deputy Center Director, Innovation Center, Center for Medicare and Medicaid Services

AI and the Human in the Loop

Presented by MedReview, an NHCAA Platinum Supporting Member

- Spencer Young, Chief Executive Officer, MedReview

3:45 pm – 4:00 pm

Transition break between sessions

4:00 pm – 5:00 pm

Concurrent Sessions

Enhanced Data Analytics to Support SIU Case Development

- Michael Devine, PhD, Director, Special Investigations Unit, LA Care
- Adrian Corral, JD, SIU Senior Investigator, LA Care
- Kenneth M. Cole, III, AHFI, CFE, CPC, Director of Special Investigations, SIU Services, Healthcare Fraud Shield



OB-GYN Fraud Scheme Results in Patient Harm

- Karl D. Kraywinkle, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Renee A. Reyes, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General

Investigative Foundations: Strategies and Resources for Team Success

- Haley Everson, AHFI, SIU Manager, Elevance Health (formerly Anthem, Inc.)
- Carrie Godby, MS, AHFI, CFE, SIU Manager, Elevance Health (formerly Anthem, Inc.)

Unlocking Workflow Efficiencies: Creating capacity for proactive fraud detection

Presented by HMS, an NHCAA Platinum Supporting Member

- Chris Larsen, Director, FraudCapture, HMS
- Brian Welter, Sr. Manager, Product Development, HMS

Specialty Benefits Investigation of the Year

- Speakers will be announced during the conference

Friday, November 21

8:30 am – 11:00 pm **Information Desk Open**

9:00 am – 11:00 am **Breakfast Seminars**

Investigation of the Year Case Study

- Speakers will be announced during the conference

Annual Ethics Seminar

- Tamara Neiman, Vice President, Investigations, Ethics and Compliance, Kaiser Permanente
- Francine Gross, JD, CFE, CHC, Executive Director, National Special Investigations Unit, Kaiser Permanente

Examining CDT Code Updates, Emerging and Habitual Trends in Dental Fraud

- Stewart Balikov, DDS, AHFI, State Dental Director, Elevance Health (formerly Anthem, Inc.)
- Vinod Miriyala, BDS, MPH, CAGS, DDS, State Dental Director, Elevance Health (formerly Anthem, Inc.)



Insane in the Membrane: Keeping Ahead of Skin Substitute Schemes

- Jennifer DePaul, MHA, Director, Special Investigations Unit, Elevance Health (formerly Anthem, Inc.)
- Jessica Lahaye, Investigator Senior, Elevance Health (formerly Anthem, Inc.)
- Sandra Nadler, AHFI, Director, Elevance Health (formerly Anthem, Inc.)
- Patrick Neubert, CDR, U.S. Public Health Service, Regional Inspector General, U.S. Department of Health and Human Services, Office of Inspector General
- Dave Tawes, Regional Inspector General, U.S. Department of Health and Human Services, Office of Inspector General

12:00 pm

Conference Adjourns