

Tuesday, November 18

10:00 am – 5:30 pm Registration and Information Desk Open Ryman Exhibit Hall B Foyer

Invite Only Meetings

12:00 – 1:30 pm Membership Forum Business Meeting 2:00 – 4:30 pm Information Sharing & Case Discussion

2:00 – 4:30 pm Data Analytics Roundtable

4:30 pm – 5:00 pm Anti-Fraud Expo Hall Preview Ryman Exhibit Hall B

5:00 pm – 6:30 pm Welcome Reception in the Anti-Fraud Expo Hall Ryman Exhibit Hall B

Wednesday, November 19

8:00 am – 5:00 pm Registration and Information Desk Open Ryman Exhibit Hall – Foyer B

8:45 am – 9:45 am Opening Remarks & Keynote Speaker Volunteer Ballroom D

9:45 am - 10:30 am Coffee Break in the Anti-Fraud Expo Hall Ryman Exhibit Hall B

10:30 am - 11:30 am Concurrent Sessions

Pharmaceutical Fraud Update (AAPC credit) Volunteer Ballroom D

 Michael Cohen, DHSc, JD, PA-C, Operations Officer, Office of Investigations, U.S. Department of Health and Human Services, Office of Inspector General

The Great Grift: How to Defend Your Enterprise against Fraud, Waste and Abuse Volunteer Ballroom A

- Michael Lilly, Senior Data Analyst, Blue Cross and Blue Shield of North Carolina
- Kathy Roberts, Senior Data Scientist, Blue Cross and Blue Shield of North Carolina

Anti-Fraud Efforts Meet Real-World Challenges with ACA

Enrollments Volunteer Ballroom B

- Dawn Thurman, AHFI, Senior Investigator, Special Investigation Unit, Blue Cross Blue Shield North Carolina
- Chris Heimburger, Senior Business Intelligence Analyst, Blue Cross Blue Shield North Carolina

These Ghosts Don't Stand a Chance! Phantom DME Investigation Skill Building (AAPC credit) Volunteer Ballroom C

- Wayne Fisher, MBA, AHFI, CFE, Investigator Lead, Special Investigations Unit, Elevance Health (formerly Anthem, Inc.)
- Shannon Zabo, MPA, AHFI, CPC, Investigator Lead, Special Investigations Unit, Elevance Health, Inc. (formerly Anthem, Inc.)

The Morrow Institute: Cosmetic Surgery Scheme Goes International Ryman Ballroom A

- Amy Pfeifer, Special Agent (SA), U.S. Department of Justice, Federal Bureau of Investigation
- Robin McIlroy, MBA, Senior Investigator, SIU West, Anthem Blue Cross
- Christine A. Ensko-Spadea, AHFI, HCAFA, Senior Manager, Fraud Investigation and Prevention Unit, Blue Cross Blue Shield of Massachusetts

Home Health Schemes: Why You Should Take It Personally *Ryman Ballroom B Presented by Cotiviti, an NHCAA Platinum Supporting Member*

- Megan Brennan, CPC, CPCO, CPMA, CFE, Manager; Fraud, Waste, and Abuse, Cotiviti
- Heather Rickards, MS, AHFI, CFE, Senior Investigator; Fraud, Waste, and Abuse, Cotiviti

Uncovering Waste and Abuse within Hospital Billing: Itemized Bill Review Ryman Studio 16-18

Presented by Claritev, an NHCAA Platinum Supporting Member

- Marla D. Ludacka, Vice President, Payment & Revenue Integrity, Claritev
- Brianne Santoli, Assistant Vice President, Payment & Revenue Integrity, Claritev

11:30 am – 1:00 pm Lunch in the Expo Hall Ryman Exhibit Hall B

1:00 pm – 2:00 pm Concurrent Sessions

Gap in Communication: How Medicare Supplemental Insurers (MEDIGAP) are Funding Fraud *Volunteer Ballroom D*

- Patrick Neubert, CDR, U.S. Public Health Service, Director of Special Projects and Initiatives, U.S. Department of Health and Human Services, Office of Inspector General
- Isaac Bledsoe, Director of Special Projects and Initiatives, U.S.
 Department of Health and Human Services, Office of Inspector General

 Janna Hart, Founding Partner and Chief Product Officer, Previsant Insights

Pharmacy Case Study: Compound Fraud Scheme Migrates to Wound Management (AAPC credit) Volunteer Ballroom C

- Jared Mendoza Duenas, RN, PHN, AHFI, CPhT, Director, Special Investigations Unit, Prime Therapeutics
- Casey Jenness, PharmD, MBA, Director, FWA Clinical Support Services, Prime Therapeutics

Payment Integrity: Drive with Medical and Payment Policies

Ryman Studio 16-18

- Novelette Wallace, MPH, PMP, CSSBB, Head of Payment Integrity, Johns Hopkins Health Plans
- John Waugh, CFE, Director of SIU, John Hopkins Health Plans

Beyond Face Value: Navigating the Fraud Frontier in DME and Pharmacy Billing *Volunteer Ballroom B*

- Kerry Spencer, HCAFA, Fraud and Waste Senior Investigator, Humana
- Whitney Organ, Investigator, Humana

Scholar-Shipped: Patient Brokering and Fraudulent Applications Volunteer A

- Brian Robinson, AHFI, CFE, Senior Investigator, Provider Fraud Unit, Point32Health
- Kevin Richard, CIFI, Senior Investigator, Provider Fraud Unit, Massachusetts Insurance Fraud Bureau

Enhanced Detection: Uncovering Payment Integrity Opportunities That Fly Under the Radar *Ryman Ballroom A*

Presented by Alivia Analytics, an NHCAA Platinum Supporting Member

- Wendy Luc-Pepin, Sr. Director of Ideation and Innovation for Payment Integrity at UnitedHealthcare
- Matt Perryman, Chief Technology Officer, Alivia Analytics

Unmasking Phantom Providers: Leveraging Link Analysis, Analytics and External Data Ryman Ballroom B

Presented by Healthcare Fraud Shield, an NHCAA Platinum Supporting Member

- Kristin Griego, CFE, AHFI, CPC, Director, Molina Healthcare, Inc.
- Karen Weintraub, AHFI, CPC-P, CPMA, CDC, Executive Vice President, Healthcare Fraud Shield

2:00 pm – 2:15 pm Transition break between sessions

2:15 pm – 3:15 pm Concurrent Sessions

Small to Mighty: Part Deux - Diving into Enforcement Culture

Ryman Ballroom A

- Rocco Cordato IV, AHFI, Sr. Director SIU & Payment Integrity, MVP Health Care
- Cambria Day, MBA, AHFI, CPC, Program Integrity Unit Manager, Health Plan of San Joaquin

Fraud & Order: SIU - From Hashtags to Handcuffs Ryman Ballroom B

- Donna Jallits, AHFI, CPMA, Business Analytics Senior Advisor, Evernorth, a subsidiary of The Cigna Group
- Shawn Lipsey, Business Analytics Advisor, Evernorth, a subsidiary of The Cigna Group

Back to the Future: Care Management Schemes Volunteer Ballroom D

- Jennifer Trussell, Fraud Prevention Consultant, SMP Resource Center
- Dan Wullschleger, Senior Program Analyst, U.S. Department of Health and Human Services, Office of Inspector General

Dental SIU Investigative Techniques and Strategies (AAPC credit)

Volunteer Ballroom B

- Krista Thrasher, Senior Investigator, Humana
- Scott Zimmerebner, DDS, Fraud and Waste Lead, Dental Consultant, Humana

Anatomy of Deception: Body Brokers and Sober Living Homes

Volunteer Ballroom A

- Nicole Nicholson, ADA, Assistant Head of Court-Senior Deputy District Attorney, Orange County District Attorney's Office
- Vincent Marinaccio, AHC, Assistant Head of Court-Senior Deputy District Attorney, Orange County District Attorney's Office

Collaborating Across Federal Health Programs: Perspectives from CMS, VHA, and DHA Volunteer Ballroom C

Presented by Deloitte, an NHCAA Platinum Supporting Member

- Gary Cantrell, Specialist Leader, Program Integrity Solutions, Deloitte (moderator)
- Jennifer Dietz, AHFI, AIG, CHC, CIG, CFE, CPC, Director, Health Care Fraud Resolution, Defense Health Agency, OIG
- Kevin Cummiskey, PhD, Director, Data Analytics and Systems Group, Center for Program Integrity, Center for Medicare and Medicaid Services

Uncovering Nonobvious Relationships to Enhance Program Integrity

Ryman Studio 16-18

Presented by LexisNexis, an NHCAA Platinum Supporting Member

- Deepika Sud, Manager, Market Planning, LexisNexis Risk Solutions
- Thomas Figurski, CFE, CPC, Senior Fraud Analyst, LexisNexis Risk Solutions

3:15 pm – 3:30 pm

Transition break between sessions

3:30 pm – 4:30 pm

Concurrent Sessions

All the Way to the Top: Complex Fraud Scheme Leads to Conviction of Insurance Commissioner Volunteer Ballroom A

- Amanda Wallace, Investigator Senior, Special Investigator Unit, Anthem
- John Stofer, SSA, U.S. Department of Justice, Federal Bureau of Investigation
- James M. Williams, Jr., SA, U.S. Department of Justice, Federal Bureau of Investigation (Retired)

Unmasking 340b: Fraud, Abuse, and Risks from Pharma and Health Plan Perspectives (AAPC credit) Volunteer Ballroom B

- Caroline Jacques, PhD, RPh, CFE, Director, Anti-Counterfeiting/Global Product Security, Gilead Sciences, Inc.
- Harpreet Dhanota, Director, Anti-Counterfeiting/Global Product Security, Gilead Sciences, Inc.

Envision the Future HFPP: In Partnership to Crush Fraud Volunteer Ballroom C

Operation Nightingale Volunteer Ballroom D

- Tom Clark, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation - Miami Division
- Mary Wielenga-Cline, DBA, MAcc, MSJA, CFE, CPC-A, CPB, Forensic Accountant, U.S. Department of Justice, Federal Bureau of Investigation - Miami Division
- Eddie Calienes, Special Agent, Department of Health and Human Services, Office of Inspector General Miami Regional Office

Fraudulent ePAs Reap Millions for Unscrupulous Pharmacy Owners

Ryman Ballroom A

- Dana Mertz, AHFI, CPhT, Manager Payment Integrity, Corporate and Financial Investigations Department, Independence Blue Cross
- Cindy McCutcheon, Senior Financial Investigator, Independence Blue Cross

How Provider Intelligence & AI Agents Transform SIU Performance

Ryman Ballroom B

Presented by 4LData, an NHCAA Platinum Supporting Member

- Rick Munson, Senior Fraud Prevention Advisor, 4L Data Intelligence; and Former Program Integrity Chief Compliance Officer & Sr. Vice President, Investigations, UnitedHealthcare
- Deb Hamer, Vice President, Product Management, 4L Data Intelligence
- Greg Lyon, Senior Fraud Prevention Advisor, 4L Data Intelligence; Former United Healthcare Director of Fraud Prevention (moderator)

Al That Works Because You Do: Expertise at the Core of Smarter Payment **Integrity** Ryman Studio 16-18

Presented by Shift Technology, an NHCAA Platinum Supporting Member

- Jesse Montgomery, Head of Customer Success & Value Engineering, Shift Technology
- Mark Starinsky, Senior Product Manager, Shift Technology

4:30 pm – 6:30 pm Reception in the Anti-Fraud Expo Hall Ryman Exhibit Hall B

Thursday, November 20

8:00 am - 4:30 pm Information Desk Open Ryman Exhibit Hall B - Foyer

8:30 am – 9:45 am **General Session** Volunteer Ballroom D

One Mission, Collective Strength: Collaboration to Combat Health Care

Fraud

9:45 am – 10:00 am Coffee break in the hallway 10:00 am - 11:15 am General Session Volunteer Ballroom D

A Battle Between Good and Evil: Gen AI in FWA

- Timothy Dineen, CFE, MPA, Sr. Director, Special Investigations, Horizon Blue Cross Blue Shield of New Jersey (moderator)
- Matthew Berls, MA, AHFI, Vice President, UnitedHealthcare Investigations
- Michael Cohen, DHSc, JD, PA-C, Operations Officer, U.S. Department of Health and Human Services, Office of Inspector General, Office of Investigations
- Jessie Roy, AHFI, CPC, CEMC, CFE, SIU Director, Mass General Brigham Health Plan
- Kurt Spear, Vice President, Financial Investigations and Provider Review, Highmark

11:15 am – 11:30 am Transition break between sessions

11:30 am – 12:30 pm Concurrent Sessions

Harnessing Generative AI and Advanced Data Analytics to Enhance Fraud Detection Volunteer Ballroom B

- Pavithra Narayanan, Senior Data Scientist, Aetna/CVS Health
- Angelica Branon, Decision Scientist, Aetna/CVS Health
- Ashleigh Ward-Stoner, Senior Manager of Data Science, Aetna/CVS Health
- Ekta Patil, Data Scientist, Aetna/CVS Health

SCAM: So Called Alternative Medicine (AAPC credit) Volunteer Ballroom A

- Rae McIntee, DDS, MD, MBA, FACS, CPE, Medical Director, Clinical Solutions, Louisiana Blue
- Subashis Paul, MD, MBA, Medical Director Clinical Solutions, Louisiana Blue

DME - Old Dog, New Tricks Volunteer Ballroom D

- Albert Tenuta, CPA, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Anna Ferreira-Pandolfi, JD, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General



A 360 Degree Look at the Diversion of HIV Drugs Volunteer Ballroom C

- Christopher Marsh, Assistant Special Agent in Charge, U.S. Department of Health and Human Services, Office of Inspector General
- Derek Stevens, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General
- Naomi Gruchacz, Special Agent in Charge, U.S. Department of Health and Human Services, Office of Inspector General
- Zach Toner, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General, New York Regional Office

Scaling the Deception: Investigating a Dentist's Fraudulent Activities (AAPC credit) Ryman Ballroom A

- Toni L. Slocum, AHFI, CPC, CPC-P, Manager, Special Investigator Unit, Moda Health
- Jonnie Massey, CPC, CPC-P, CPC-I, CPMA, AHFI, Director, Special Investigations Unit, Blue Shield of California

The Fraud Hunter's Toolkit: Finding the Cases Others Miss

Ryman Studio 16-18

Presented by EXL Health, an NHCAA Platinum Supporting Member

- Joel Bartow, CFE, CPP, MA, Vice President and Service Delivery Leader of Fraud Detection and Investigation, EXL Health
- Cindi Ruiz AHFI, CFE, CPhT, MBA, Senior Assistant Vice President of Fraud Services Operations, EXL Health

Exposing Hidden Schemes: How AI Transformed Oversight and Recoveries in Physical Therapy Ryman Ballroom B

Presented by Codoxo, an NHCAA Platinum Supporting Member

- Shiela Caulfield, MBA, CHC, Director, Corporate Recoveries, Independent Health Association
- Derik Ciccarelli, Director, Fraud Scope Operations, Codoxo

12:30 pm – 1:45 pm Lunch in Expo Hall Ryman Exhibit Hall B

1:45 pm – 2:30 pm Awards Ceremony Volunteer Ballroom D

2:30 pm – 2:45 pm Transition break between sessions

2:45 pm - 3:45 pm

Concurrent Sessions

Prescription Fraud Scheme: It's A Family Affair in New Jersey

Volunteer Ballroom A

- Jamie McMahon, JD, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Paul McGrory, Senior Special Agent, U.S. Department of Health and Human Services, Office of Inspector General
- Cindy McCutcheon, Senior Financial Investigator, Independence Blue Cross

Patient Marketers: Can You Hear Me Now? Ryman Ballroom B

- Janet Ambrisco, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Holly Richard, Intelligence Analyst, U.S. Department of Justice, Federal Bureau of Investigation
- Ryan Driscoll, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General

Partnered Paths: A Dental Scheme Uncovered Ryman Studio 16-18

- Stewart Balikov, DDS, AHFI, State Dental Director, Elevance Health (formerly Anthem, Inc.) (moderator)
- Louann Goodnough, MPNA, LDH, Clinical Fraud Investigator II, Elevance Health (formerly Anthem, Inc.)
- Carmen Hardin, RDH, Clinical Fraud Analyst, Delta Dental of Virginia
- Trish Shifflett, RDH, AHFI, Clinical Fraud Analyst, Delta Dental of Virginia

Innovation in Prior Authorization: Introducing the WISeR Model

Volunteer Ballroom C

 Amy Turner, Deputy Center Director, Innovation Center, Center for Medicare and Medicaid Services

The Payment Integrity Shake-Up: Al and the Human in the Loop

Ryman Ballroom A

Presented by MedReview, an NHCAA Platinum Supporting Member

Spencer Young, Chief Executive Officer, MedReview

SIRIS Investigation of the Year Volunteer Ballroom D

Speakers will be announced during the conference

3:45 pm – 4:00 pm

Transition break between sessions

4:00 pm – 5:00 pm Concurrent Sessions

Enhanced Data Analytics to Support SIU Case Development

(AAPC credit) Volunteer Ballroom A

- Adrian Corral, JD, SIU Senior Investigator, LA Care
- Michael Devine, Former SIU Director and Former Federal Law Enforcement Officer, Naval Criminal Investigative Service
- Kenneth M. Cole, III, AHFI, CFE, CPC, Director of Special Investigations, SIU Services, Healthcare Fraud Shield

OB-GYN Fraud Scheme Results in Patient Harm Ryman Ballroom B

- Karl D. Kraywinkle, Special Agent, U.S. Department of Justice, Federal Bureau of Investigation
- Renee A. Reyes, Special Agent, U.S. Department of Health and Human Services, Office of Inspector General

Investigative Foundations: Strategies and Resources for Team Success *Ryman Ballroom A*

- Haley Everson, AHFI, SIU Manager, Elevance Health (formerly Anthem, Inc.)
- Carrie Godby, MS, AHFI, CFE, SIU Manager, Elevance Health (formerly Anthem, Inc.)

Unlocking Workflow Efficiencies: Creating capacity for proactive fraud detection Ryman Studio 16-18

Presented by HMS, an NHCAA Platinum Supporting Member

- Chris Larsen, Director, FraudCapture, HMS, a Gainwell Company
- Brian Welter, Sr. Manager, Product Development, HMS, a Gainwell Company

Specialty Benefits Investigation of the Year Volunteer Ballroom C

• Speakers will be announced during the conference

Friday, November 21

8:30 am – 11:00 pm Information Desk Open Volunteer Ballroom Lobby

9:00 am - 11:00 am Breakfast Seminars

Investigation of the Year Ryman Ballroom B

Speakers will be announced during the conference

Annual Ethics Seminar Volunteer Ballroom C

- Tamara Neiman, Vice President, Investigations, Ethics and Compliance, Kaiser Permanente
- Francine Gross, JD, CFE, CHC, Executive Director, National Special Investigations Unit, Kaiser Permanente

Examining CDT Code Updates: Emerging and Habitual Trends in Dental Fraud (AAPC credit) Ryman Ballroom A

- Stewart Balikov, DDS, AHFI, State Dental Director, Elevance Health (formerly Anthem, Inc.)
- Vinod Miriyala, BDS, MPH, CAGS, DDS, State Dental Director, Elevance Health (formerly Anthem, Inc.)

Insane in the Membrane: Keeping Ahead of Skin Substitute Schemes Volunteer Ballroom A

- Jennifer DePaul, MHA, Director, Special Investigations Unit, Elevance Health (formerly Anthem, Inc.)
- Jessica Lahaye, Investigator Senior, Elevance Health (formerly Anthem, Inc.)
- Sandra Nadler, AHFI, Director, Elevance Health (formerly Anthem, Inc.)
- Patrick Neubert, CDR, U.S. Public Health Service, Regional Inspector General, U.S. Department of Health and Human Services, Office of Inspector General
- Dave Tawes, Regional Inspector General, U.S. Department of Health and Human Services, Office of Inspector General

12:00 pm Conference Adjourns