



## Boot Camp for the Health Care Fraud Investigator

### Program Agenda

[Register for the program](#)

#### Faculty

Aneta Andros, AHFI  
Senior Director Fraud Analytics  
Cigna

Robert Mays, AHFI, CFE  
Director, SIU  
Anthem

Jennifer Dietz, CFE  
Director, TRICARE Program Integrity Division  
Defense Health Agency

Karen Weintraub, CPC-P, CPMA, AHFI  
Executive Vice President, SIU  
Healthcare Fraud Shield

Jonnie Massey, CPC, CPC-P, CPC-I, CPMA, AHFI  
Director, Special Investigations Unit  
Blue Shield of California

#### Tuesday, June 21

8:00 am – 8:30 am

#### **Sign-in and Continental Breakfast**

8:30 am – 9:00 am

#### **Program Introduction & What's Your Why**

Discuss the problem of health care fraud and the importance of anti-fraud efforts and investigations.

9:05 am – 10:15 am

#### **Defining Fraud, Waste, & Abuse and Understanding Allegations**

Learn how investigative units operate, review common schemes and provider types that engage in fraud, explore internal and external investigative resources, and discuss how to apply this knowledge within an existing investigation. Review ways to dissect an allegation to make educated decisions about the next investigative steps. Speakers will introduce the case study, which will be woven into each session on the agenda.

10:15 am – 10:30 am

#### **Break**

10:30 am – 11:30 pm

#### **Medicare and Medicaid**

Understand contracting differences, forms, unique investigative techniques, and strategies. Special attention will be paid to government programs vs. managed care programs and reporting and benefit packages.

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11:30 am – 12:00 pm	<b>The Investigation – Evidence, Information Gathering, &amp; Documentation</b>  Learn how to gather evidence, track, and document case activities, and preserve the chain of custody. Identify lead generation options and discuss reporting requirements. Examine industry practices that can help prevent FWA when identified early, such as high-risk applications, pre-payment review, member eligibility, etc., and review the steps of an investigation.
12:00 pm – 1:00 pm	<b>Networking Lunch</b>
1:00 pm – 2:00 pm	<b>The Investigation Continued</b>  Learn how to gather evidence, track, and document case activities, and preserve the chain of custody.
2:00 pm – 2:15 pm	<b>Break</b>
2:15 pm – 3:15 pm	<b>Internet Search Strategies</b>  This session will show resources available via the Internet and methodologies that can be leveraged during an investigation. Several basic elements will be reviewed, such as searching the List of Excluded Individuals and Entities (LEIE) and Divisions of Corporations, as well as complex resources such as IP Address Decoders, Search Engines, Archive Web Portals, social media platforms, etc.
3:15 pm – 3:30 pm	<b>Break</b>
3:30 pm – 4:00 pm	<b>Develop an Investigative Plan</b>  Review material discussed in day one to develop an investigate plan. Focus will be on triaging the information and determining appropriate next steps. Groups will be given a few fraud allegations and asked to write an investigative plan.
4:05 pm – 5:00 pm	<b>Utilizing Internal Resources</b>  Learn what resources are available inside health insurers and the appropriate circumstances to engage with other departments.
5:00 pm	<b>Program Adjourns</b>

## **Wednesday, June 22**

8:00 am – 8:30 am	<b>Sign-In and Continental Breakfast</b>
8:30 am – 9:30 am	<b>Health Care Fraud Schemes</b> Analyze a variety of common schemes across the health care industry along with a few trending schemes. Discuss red flags that will help identify these schemes.
9:30 am – 9:45 am	<b>Break</b>
9:45 am – 10:30 am	<b>Coding Basics</b>

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Understand basic CPT and HCPCS coding. Discuss how to use this information to determine the next investigative action. Review how to spot coding red flags in some common schemes.

10:30 am – 10:45 am

**Break**

10:45 am – 12:15 pm

**Data Analytics & Strategies in Health Care Fraud**

Review analytical tools and strategies used in an investigation. Explain which components of claims data should be analyzed. Discuss how payment and medical policies apply to data analysis. Analyze which external and public records sources may be used in an investigation. Discuss how analytics supports the investigative process.

12:15 pm – 1:00 pm

**Networking Lunch**

1:00 pm – 2:30 pm

**Interviewing for Investigators**

Examine what constitutes an effective interview for patients, witnesses, and the subject of your investigation. Discuss how to identify your interview order, who should participate, how to craft your questions and analyze the information obtained, and how to take notes and record the interview.

2:30 pm – 2:45 pm

**Break**

2:45 pm – 3:45 pm

**Conducting Onsite Visits**

Explain ways to determine the feasibility of an onsite audit vs. a desk audit. Discuss how to prepare for, conduct, and conclude an onsite audit, including preparing your onsite investigative plan, identifying the right files to ask for and who to talk with onsite, and appropriate onsite behavior.

3:45 pm

**Boot Camp Adjourns**

4:00 pm – 5:30 pm

***Case Discussion Roundtable Meeting, Eligible Attendees Only***

*Lead by:*

*Cynthia Lucas, AHFI  
Vice President, Anti-Fraud Initiatives*

5:30 pm

**Program Adjourns**

**Thursday, June 23**

8:00 am – 8:30 am

**Sign-In and Continental Breakfast**

8:30 am – 9:45 am

**Medical Record Review**

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Learn to identify key components of a medical record and understand where red flags most frequently appear. Review examples in several specialty areas.

9:45 am – 10:00 am

**Break**

10:00 am - 11:15 am

**Interviewing Part II**

Focus on strategies for interviewing key witnesses and the subject of the investigation. Using the case study facts, the class will develop questions to interview the key witness. A volunteer will interview the key witness while the class assists.

11:15 am – 11:30 am

**Break**

11:30 am – 12:15 pm

**Report Writing**

Discuss best practices in report writing with emphasis on documenting case chronology, exhibits, interviews, summarizing facts, and timely completion. Explain how reports communicate key components to internal and external stakeholders and should help determine the appropriate investigative outcome. Groups will work together to review reports for necessary components.

12:15 pm – 1:15 pm

**Lunch**

1:15 pm – 2:15 pm

**Case Conclusions Panel**

Faculty discuss a variety of ways cases may conclude, such as referral to law enforcement, administrative action, or recognizing a need for review of processes/policies. In addition, faculty will discuss why no action may be taken on a case and prevention strategies.

2:15 pm – 2:30 pm

**Break**

2:30 pm – 3:30 pm

**Collaborating and Presenting Cases to Law Enforcement**

Discuss best practices for working with law enforcement and how to prepare cases for referral. Using the case study facts, the class will brainstorm what should be presented and in what order and a volunteer will give an “elevator pitch” to LE.

3:30 pm

**Program Concludes**

## **On-Demand Content**

### **Health Insurance Industry 101**

Understand the basic types of health insurance.

Aneta Andros, AHFI  
Director – SIU Analytics  
Cigna

### **Introduction to Health Care Legal, Regulatory & Ethical Considerations**

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Discuss key policies and laws that frequently impact investigations.

Louis Saccoccio, JD

CEO

National Health Care Anti-Fraud Association

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