

Boot Camp for the Health Care Fraud Investigator *Originally Recorded in 2021*

On Demand Program
July 10 – 28, 2023

[Register for this Program](#)

Program Set Up

This training involves watching on demand sessions between July 10 – 28, 2023. There are **no** live sessions associated with this event. Participants must watch all on demand videos to earn credit. Participants will also have access to a program website where they can connect with other attendees through discussion boards.

Participants will need to set aside about 1.5 hours per day to complete the program. You may watch in any order, but it is highly recommended that participants follow the recommended agenda below to ensure continuity between topics and to ensure you are able to watch all available content by 11:59 ET on July 28.

Videos and corresponding materials will be posted on our program website on July 10 by 11 am ET. Note, these recordings are for the registered participant. This content was not designed to be shared or streamed with others.

Below is the full list of topics that will be covered:

- The Legal Landscape of the US Health Care System from an Anti-Fraud Perspective
- Private Health Insurance: The Basics
- Defining Fraud, Waste, & Abuse
- Understanding Allegations
- Data Analytics & Strategies in Health Care Fraud
- The Investigation – Evidence, Information Gathering, & Documentation
- Health Care Fraud Schemes
- Lessons from Covid
- Application: Develop an Investigative Plan
- Coding Basics
- Conducting Audits
- Medical Record Review
- Interviewing for Investigators
- Report Writing
- Case Resolution Panel Discussion
- Case Breakdown: A – Z walkthrough of two cases

Earn Credit

- This program is worth 20 CPEs.
- Presentations must be watched, and quizzes submitted between July 10 – July 28.
- Participants should watch all of the presentations available on demand.
 - Most session videos have a unique code; write this code down when you see it.
 - Use the code to unlock the quiz for that session. Quiz participation is required.

Agenda was last updated: 4/18/2023

Schedule

- Set aside at least 1.5 hours on your calendar each day to participate.
- Participants should watch presentations in the order they are presented below for continuity.
- Presentations can be found on the program website by 11:00 am ET on July 10, 2023. Information on accessing this program website will be emailed by Thursday, July 6, 2023.
- Below is a sample schedule to ensure all necessary sessions are completed between July 10 – 28, 2023.

Speakers

Titles, designations, and organizations are listed based on 2021 employment information.

Aneta Andros, AHFI
Senior Director – Fraud Analytics
Cigna

Louis Saccoccio, JD
CEO
National Health Care Anti-Fraud Association

Lorraine Buckman, AHFI
Lead Investigator
Horizon Blue Cross Blue Shield of New Jersey

Kathleen Shaker, RN CPC, CPC-H, AHFI
Investigative Consultant
Healthcare Fraud Shield

Jonnie Massey, CPC, CPC-P, CPC-I, CPMA, AHFI
Director, Special Investigations Unit
Blue Shield of California

Shauna Vistad, CFE, CPC, CFI, MBA, AHFI
Director, Special Investigations Unit
Oscar Insurance Corporation

Robert Mays, AHFI, CFE
Staff Vice President
Anthem, Inc.

Karen Weintraub, CPC-P, CPMA, AHFI
Executive Vice President, SIU
Healthcare Fraud Shield

Monday, July 10

Health Insurance Industry 101 (39-minute video)

Understand the basic types of health insurance.

Introduction to Health Care Legal, Regulatory & Ethical Considerations (1 hour 27-minute video)

Discuss key policies and laws that frequently impact investigations.

Tuesday, July 11

Defining Fraud, Waste, & Abuse (22-minute video)

Learn how investigative units operate and the who, what, when, where, why of health care fraud. Explore internal and external investigative resources and discuss how to apply this knowledge within an existing investigation.

Understanding Allegations (60-minute video)

Discuss common scheme types and review ways to dissect an allegation to make educated decisions about the next investigative steps.

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Wednesday, July 12

Content Check-in 1 (60-minute video)

Speakers will review key takeaways and provide examples for presentations watched to this point.

The Investigation – Evidence, Information Gathering, & Documentation (76-minute video)

Learn how to gather evidence, track and document case activities, and preserve the chain of custody. Identify lead generation options and discuss reporting requirements. Examine industry practices that can help prevent FWA when identified early, such as high-risk applications, pre-payment review, member eligibility, etc., and review the steps of an investigation.

Thursday, July 13

Data Analytics & Strategies in Health Care Fraud (50-minute video)

Review analytical tools and strategies used in an investigation. Explain which components of claims data should be analyzed. Discuss how payment and medical policies apply to data analysis. Analyze which external and public records sources may be used in an investigation. Discuss how analytics supports the investigative process.

Friday, July 14

Content Check-in 2 (60-minute video)

Speakers will review key takeaways and provide examples for presentations watched to this point.

Monday, July 17

Health Care Fraud Schemes (56-minute video)

Analyze a variety of common schemes across the health care industry along with a few trending schemes. Discuss red flags that will help identify these schemes.

Lessons from Covid (44-minute video)

Discuss how the COVID-19 pandemic changed processes and procedures throughout investigative units and examine the challenges associated with adapting to new and fast-changing data. Understand how SIU teams as well as cross-functional teams can work together to tackle these challenges.

Tuesday, July 18

Content Check-in 3 (60-minute video)

Speakers will review key takeaways and provide examples for presentations watched to this point.

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Wednesday, July 19

Coding Basics (46-minute video)

Understand basic CPT and HCPCS coding. Discuss how to use this information to determine the next investigative action. Review how to spot coding red flags in some common schemes.

Conducting Audits (48-minute video)

Explain ways to determine the feasibility of an onsite audit vs. a desk audit. Discuss how to prepare for, conduct, and conclude an onsite audit, including preparing your onsite investigative plan, identifying the right files to ask for and who to talk with onsite, and appropriate onsite behavior.

Thursday, July 20

Develop an Investigative Plan & Content Check-in 4 (90-minute video)

Speakers will review key takeaways and provide examples for presentations watched to this point. There is also an exercise for "Developing an Investigative Plan."

Friday, July 21

Medical Record Review (62-minute video)

Learn to identify key components of a medical record and understand where red flags most frequently appear. Review examples in several specialty areas.

Monday, July 24

Interviewing for Investigators (50-minute video)

Examine what constitutes an effective interview for patients, witnesses, and the subject of your investigation. Discuss how to identify your interview order, who should participate, how to craft your questions and analyze the information obtained, and how to take notes and record the interview.

Report Writing (26-minute video)

Discuss best practices in report writing with emphasis on documenting case chronology, exhibits, interviews, summarizing facts, and timely completion. Explain how reports communicate key components to internal and external stakeholders and should help determine the appropriate investigative outcome. Groups will work together to review reports for necessary components.

Tuesday, July 25

Content Check-in 5 (60-minute video)

Speakers will review key takeaways and provide examples for presentations watched to this point.

Wednesday, July 26

Case Resolution Panel (90-minute video)

Drawing on their personal experiences, speakers will discuss different ways cases may resolve and what is involved.

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Thursday, July 27

Case Study Breakdown #1 (75-minute video)

Hear a case study broken down from A – Z incorporating the lessons learned throughout the program. The speaker will walk the participants through an actual infusion center case from detecting the lead to the final resolution. Hang onto your hats, it has lots of twists and turns and will have the audience guessing.

Friday, July 28

Case Study Breakdown #2 (75-minute video)

Hear a case study broken down from A – Z incorporating the lessons learned throughout the program.

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